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MIMPORTANT

Before operating or maintaining this unit, please read this manual carefully, paying extra attention to the safety warnings and precautions.

For Services and Support



evcharging.autel.com



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0086-755-2267-2493 (China)



support.eu@autel.com

For technical assistance in all other markets, please contact your local selling agent.

Safety Information

For your own safety and the safety of others, and to prevent damage to the device and vehicles upon which it is used, it is important that the safety instructions presented throughout this manual be read and understood by all persons operating or coming into contact with the device.

Safety Messages

Safety messages are provided to help prevent personal injury and equipment damage. All safety messages are introduced by a signal word indicating the hazard level.

DANGER

Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury to the operator or to bystanders.

$\overline{\mathbb{A}}$ WARNING

Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury to the operator or to bystanders.

Safety Instructions

The safety messages herein cover situations Autel is aware of. Autel cannot know, evaluate or advise you as to all of the possible hazards. You must be certain that any condition or service procedure encountered does not jeopardize your personal safety.

⚠ SAFETY WARNINGS

- Read all the instructions before you use this device.
- Do not install or use the device near flammable, explosive, harsh, or combustible materials, chemicals, or vapors.
- Turn off power at the circuit breaker before installing or cleaning the device.
- This device should be supervised when used around children.

- This device must be grounded through a permanent wiring system or an equipment-grounding conductor.
- Use the device only within the specified operating parameters.
- Do not use the device if it is defective, appears cracked, frayed, broken or otherwise damaged, or fails to operate.
- Do not use the device if the flexible power cord or EV cable is frayed, broken, or otherwise damaged, or if it fails to operate.
- Do not attempt to disassemble, repair, tamper with or modify the device.
- Handle the device with care during transportation. Do not subject it to strong
 force or impact, pull, twist, tangle, drag or step on the device, to prevent
 damage to it and any of its components.
- Do not insert fingers or foreign objects into any part of the device.
- An external RCBO with at least Type A must be installed in the upstream circuit since this device has an internal DC fault current monitoring ≥ 6 mA.
 This device includes DC leakage detection, which eliminates the need for an upstream RCD type B.

Recommend:

7 kW: 30 mA Type A RCBO 230 V/20 A

11 kW: 30 mA Type A RCBO 400 V/40 A

22 kW: 30 mA Type A RCBO 400 V/40 A

Otherwise, comply with local regulations.

- For MaxiCharger AC Wallbox (socket version), the cable length should be no longer than 5 m.
- When this device connects to mains, the power supply connect point shall meet the maximum permissible system impedance Zsys:

Z-phase=0.792 Ohm + j 0.495 Ohm, Z-neutral=0.528 Ohm + j 0.330 Ohm

A CAUTION

- Do not use private power generators as a power source for charging.
- Incorrect installation and testing of the device could potentially damage the vehicle's battery, components, and/or the device itself.
- Do not operate the device in temperatures outside its operating range.

CONTENTS

1	USING THIS MANUAL	1
	CONVENTIONS	1
2	GENERAL INTRODUCTION	3
	2.1 PRODUCT OVERVIEW	4
	2.2 OPTIONS	7
	2.3 SPECIFICATIONS	9
3	INSTALLATION	11
	3.1 Prepare for Installation	11
	3.2 MECHANICAL INSTALLATION	12
	3.3 POWER SUPPLY WIRING	19
4	MAXICHARGE APP	22
	4.1 GENERAL PROCEDURES	22
	4.2 CHARGE SCREEN	23
	4.3 BATTERY SCREEN	25
	4.4 Me Screen	27
5	OPERATION	31
	5.1 ENERGIZE THE CHARGING STATION	31
	5.2 START CHARGING	31
	5.3 STOP CHARGING	32
6	TROUBLESHOOTING AND SERVICE	34
	6.1 TROUBLESHOOTING TABLE	34
	6.2 Service	37
7	COMPLIANCE INFORMATION	38
8	WARRANTY	39

1 Using This Manual

This manual contains device usage instructions.

Some illustrations shown in this manual may contain modules and optional equipment that are not included in your system. Contact your sales representative for availability of other modules and optional tools or accessories.

Conventions

The following conventions are used.

Bold Text

Bold text is used to highlight selectable items such as buttons and menu options.

Example:

Tap **OK**.

Notes and Important Messages

Notes

A **NOTE** provides helpful information such as additional explanations, tips, and comments.

Example:

⊘NOTE

The VIN description (such as location) can be acquired by tapping the question mark ($^{\circ}$) beside the "VIN" or View VIN Guidelines on the Scan VIN screen.

Important

IMPORTANT indicates a situation which, if not avoided, may result in damage to the test equipment or vehicle.

Example:

• IMPORTANT

All contents of the product may be deleted during the process of repair. You should create a back-up copy of any contents of your product before delivering the product for warranty service.

Hyperlink

Hyperlinks, or links, that take you to other related articles, procedures, and illustrations are available in electronic documents. Blue italic text indicates a selectable hyperlink and blue underlined text indicates a website link or an email address link.

Illustrations

Illustrations used in this manual are samples, the actual testing screen may vary for each vehicle being tested. Observe the menu titles and the on-screen instructions to make correct option selection.

2 General Introduction

The MaxiCharger AC wallbox is designed to charge the electric vehicle. Our charging stations provide you with safe, reliable, fast, and smart charging solutions.

This manual will instruct you how to install and use this charging station.

Intended Use

The MaxiCharger is intended for the AC charging of electric vehicles. It is intended for both indoor and outdoor use.

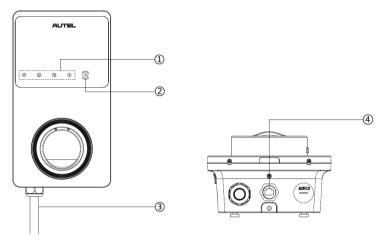
- Residential
- Commercial
- Workplace
- Car Workshop

ADANGER

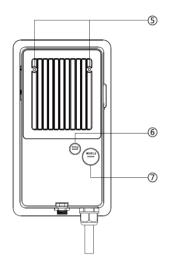
- If you use the equipment in any other way than described in this manual or other related documents, possible death, injury and damage to property can be caused.
- 2. Use the equipment only as intended.

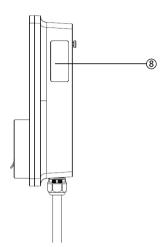
2.1 Product Overview

MaxiCharger AC Wallbox



- 1. LED Indicators (from left to right):
 - Power LED
 - Internet Connection LED
 - Charging LED
 - Bluetooth Connection LED
- 2. FRID Reader
- 3. AC Input Cable
- 4. RJ45 Ethernet Port



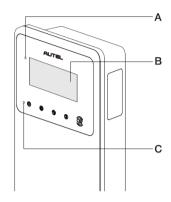


- 5. Mounting Screws
- 6. Rear Entry Signal Conduit Plug
- 7. Rear Entry Power Conduit Plug
- 8. Product Label

LED Description

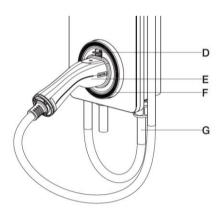
LED	Description	
Power LED	Solid Green: The MaxiCharger is on.Off: The MaxiCharger is off.	
Internet Connection LED	 Solid Green: The MaxiCharger is connected to Wi-Fi, LAN or cellular network. Off: The MaxiCharger is not connected to the Internet. 	
Charging LED	 Solid Blue: An electric vehicle is connected. Flashing Green: An electric vehicle is charging. Solid Green: An electric vehicle is fully charged. Off: No electric vehicle connected. Solid Orange: A recoverable error has occurred. Solid Red: An irrecoverable error has occurred. (Please contact support.) 	
Bluetooth Connection LED	 Flashing Green: The MaxiCharger is connected to a mobile device via Bluetooth. Flashing Blue: The MaxiCharger is connected to VCI via Bluetooth. Flashing Cyan: The MaxiCharger is connected to a mobile device and a VCI simultaneously via Bluetooth. Off: The MaxiCharger is not connected via Bluetooth. 	

2.2 Options

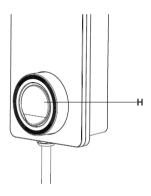


Display

- A. Ambient Light Sensor detects ambient brightness
- B. Touchscreen
- C. Energy Pulsing LED automatically pulses depending on the meter constant and the real energy output.

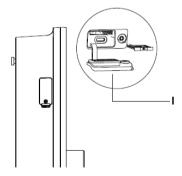


- D. Charging Handle Safety Lock **Press** to release charging handle from its cradle
- E. EV Charge Cable, Type 2
- F. Cradle
- G. EV Charge Cable



Socket

H. Socket, Type 2



I. SIM Card Socket (Available on charging stations with 4G function.)

2.3 Specifications

Item		Description
	Charging Type	Mode 3 charging
	Input / Output Power Rating and Current	Single-phase up to 7.4 kW/32 A
		Three-phase up to 22 kW/32 A
Product Information	Protection	Over-current, over-voltage, under-voltage, ground fault including DC residual current protection, integrated surge protection
	Input / Output Voltage	230 V ±15%, single phase 400 V ±15%, three phase 50 Hz
	Network Type	TT, TN
	IP and IK Rating	IP65; IK08
	Operating Altitude	2,000 m
General	Operating Temperature Range	-40 °C to + 55 °C
Characteristics	Storage Temperature Range	-40 °C to + 85 °C
	Mounting	Wall or floor using a pedestal
	Dimensions (H×W×D)	336 × 187 × 85 mm

	Item	Description	
	Status Indication	LEDAppTouchscreen (optional)	
	User Interface	MaxiCharge app MaxiCharge service software	
User Interface	Connectivity	4GBluetoothWi-FiEthernet	
	Communication Protocols	OCPP 1.6J	
	User Authentication	AppRFID cardQR code	
Software Update Software Update		OCPP 1.6JAPPWeb portal	
Certification and	Safety Standards	IEC/EN 61851-1, EN 62311, EN 62479, IEC/EN 62955	
Standards	Certification	CE, TUV	
	Warranty	36 months	

3 Installation

3.1 Prepare for Installation

3.1.1 Preliminary Requirements

- All required permits to agree with the local rules are granted.
- The AC input cable is available.
- There is no voltage on the AC input cable throughout the installation procedure.

3.1.2 Unpack the Charging Station

- 1. Open the box.
- Remove the charging station from the box.
- 3. Remove all packaging material from the charging station.
- 4. Make sure that all parts are delivered according to the order.
- Inspect the charging station and the parts for installation for damage. If you find damage or the parts are not consistent with the order, contact the local dealer.

3.1.3 Prepare for Installation

- Install the charging station on a flat and vertical surface capable of supporting its weight (e.g. wall, pedestal, etc.). The maximum weight of a charging station is about 6 kg (about 13 lb.).
- Install the charging station in a location that allows the charge cable to remain within its bending tolerance.
- The recommended installation height is between 700 and 1500 mm (28 and 59 inches).
- Position the charging station in a location where it is not exposed to sunlight or vulnerable to being damaged.

3.2 Mechanical Installation

DIMPORTANT

- 1. Prior to installation, ensure that you have all the tools and parts required for the installation. Refer to section 3.2.1 or the *Packing List*.
- 2. The charging station should only be installed by personnel who are trained and qualified to work on electrical systems.
- 3. The packaging does not necessarily include all the tools required.

3.2.1 Parts and Tools

Item	Specification
Charging Station	1 pc
Wall Dock	1 pc
Wall Plug	8 mm, 2 pcs
Charge Card	2 pcs
Screw	M6 x 50, 2 pcs
Screw	M5 x 12, 1 pc
Cable Sealing Ring (for rear entry signal conduit plug)	M25, 1 pc
Cable Sealing Ring (for rear entry power conduit plug)	M16, 1 pc
Waterproof Ethernet Cable Gland	1 pc
Pedestal (Optional)	1 pc
Cable Holder (Optional)	1 pc
Screwdriver (type T10)	1 pc
Screwdriver (type T25)	1 pc
Spirit Level or Ruler (not included)	1 pc
Drill (not included)	N/A
Marker or pencil (not included)	1 pc

3.2.2 Installing the Charging Station

STEP 1

- 1. Place the wall dock on the wall and level it using a spirit level or a ruler.
- 2. Mark the two lower mounting holes (A) with a marker or pencil and drill two 8 mm holes.
- 3. Insert two 8 mm diameter wall plugs (B) into the lower mounting holes.

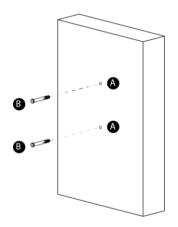


Figure 3-1 Inserting the Wall Plugs

STEP 2

- Attach the wall dock to the mounting location by screwing two M6 x 50 screws
 (C) into the lower mounting holes.
- 2. Tighten the two M6 x 50 screws using the screwdriver type PH2 (D).

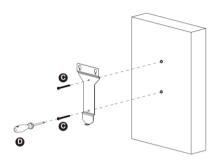


Figure 3-2 Attaching the Wall Dock

STEP 3

Attach the main unit to the wall dock by inserting the two protruding screws (E) on the back of the main unit into the two upper mounting holes (F) and sliding the main unit downwards.

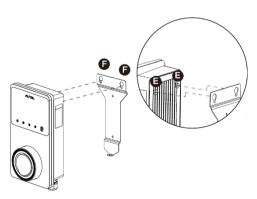


Figure 3-3 Attaching the Main Unit

STEP 4

Screw the included M5 x 12 screw (G) into the hole at the bottom of the main unit and tighten the screw to secure the main unit using the screwdriver type T25.

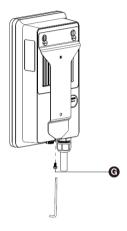


Figure 3-4 Securing the Main Unit

STEP 5

- The charging station can be connected to Internet either by Ethernet connection or a SIM card.
 - To connect via Ethernet cable, put the RJ45 plug of the Ethernet cable into the RJ45 port (H) at the bottom of the charging station.

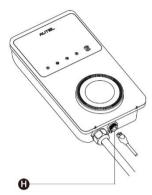


Figure 3-5 Plugging the RJ45 Cable

Before connecting the Ethernet cable, we recommend you to firstly connect the Ethernet cable to the waterproof Ethernet cable gland.

- To connect the waterproof Ethernet cable gland:
 - Put the Ethernet cable with RJ45 plug (c) through the nut (d) and the waterproof cap (f) (leave some space between them).
 - 2) Connect the sealing ring (e) via its opening to the Ethernet cable and insert it into the waterproof cap.
 - Screw the nut into the waterproof cap and make sure they are securely fastened.

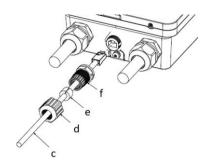


Figure 3-6 Connecting the Waterproof Ethernet Cable Gland

 To connect via the SIM card, remove the SIM card cover by first unscrewing the M3 x 10 screw using the screwdriver type T10. Then, remove the SIM card adapter (I) using the pin and place the card into it.
 Make sure that the card is inserted correctly. Install the SIM card cover back by following procedures above in reverse order.

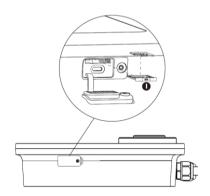


Figure 3-7 Inserting the SIM Card

2. Switch on the electrical power to the charging station.

3.3 Power Supply Wiring

3.3.1 Insert the AC Input Cable

- 1. Strip the wires to 10 mm.
- 2. Put the AC input cable (b) through the inlet hole (a).

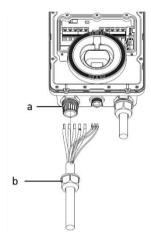


Figure 3-8 Insert the AC Input Cable

3.3.2 Connect the AC Input Cable, Single-phase

- 1. Loosen the screws (A).
- 2. Insert the cable connector into the terminal block (B).
- 3. Connect the below wires:
 - Earth (PE, green/yellow striped)
 - Neutral (N, blue)
 - AC input wire (L, brown)
- 4. Tighten the screws (A) to the correct torque.

⊘NOTE

The wires (PE, N, L, etc.) are specified on the terminal box.

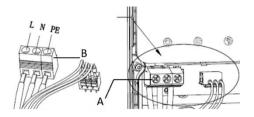


Figure 3-9 Single-phase Wiring

3.3.3 Connect the AC Input Cable, Three-phase

- 1. Loosen the screws (A).
- 2. Insert the cable connector into the terminal block (B).
- 3. Connect the below wires:
 - L1 (Brown)
 - Earth (PE, green/yellow striped)
 - Neutral (N, Blue)
 - L2 (Black)
 - L3 (Grey)
- 4. Tighten the screws (A) to the correct torque.

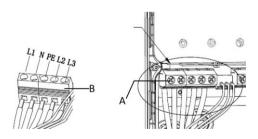


Figure 3-10 Sample Three-phase Wiring

3.3.4 Distribution Box Connection

Procedures above have described how to connect one end of the AC input cable to the charging station, the other end should be connected to the distribution box.

Connect the wires to the distribution box. The procedures are similar to the descriptions above.

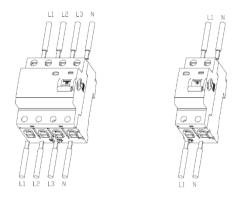


Figure 3-10 Distribution Box Connection

4 MaxiCharge App

The MaxiCharge app allows you to track, manage, and optimize EV charging at your location. With our app, you are able to start, stop, and schedule charging remotely and track your EV battery health while charging.

4.1 General Procedures

1. Download the app

The MaxiCharge app is available for both iOS and Android mobile devices. For iOS users, download the app on the Apple App Store; for Android users, download on the Google Play Store.

2. Log in

Open the MaxiCharge app on your mobile device, and log in with your phone number or email. If you do not have an account already, register with your phone number first.

3. Bind the Charging Station

To bind your charging station, use the serial number of the charging station and the PIN code on the Quick Reference Guide.

4. Connect the Charging Station

You can use any of the following ways to connect your charging station with your mobile device:

- a) via Wi-Fi or Bluetooth
- b) Scan the QR code on the Quick Reference Guide.
- c) Tap **Add Charger** on the Main Screen to add new charging station(s).

5. Start Charging

Tap **Start** on the Main Screen or put your charge card in front of the RFID reader to start a charge session. The Charging screen will display.

Stop Charging

Tap **Stop** on the Main Screen or put your charge card in front of the RFID reader again to end a charge session.

⊘NOTE

- Make sure the Wi-Fi or Bluetooth is enabled on your mobile device in order to properly connect the charging station.
- 2. The charge cards in the delivery are bound to the charging station by default.
- 3. If the power supply is suddenly interrupted, the charging station will not be cut off immediately, and the data can be saved on it.
- We recommend you to reinsert the EV charge cable if you want to restart a charge session as some vehicle manufacturers have restrictions on the restarting.

4.2 Charge Screen

Once your EV starts charging, the Charging screen will display.

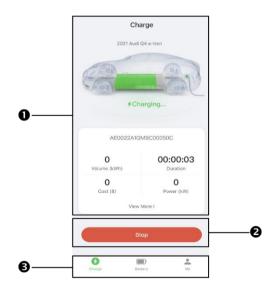


Figure 4-1 Sample Charging Screen

- 1. Charging Information
- 2. Function Buttons
- 3. Navigation Bar

Charging Information

There are several charging information available on the screen. Your EV model and the charging status will display on the top of the screen.

In the middle of screen, the serial number and more information such as energy, duration, cost and power can be viewed.

Tap **View More** to check the current and voltage values, as well as the power chart. Two buttons are available on this screen:

- Cancel: Tap to go back to the previous screen.
- Settings: Tap to go to the Settings screen (also the My Charger screen).

Function Buttons

Button	Description
Start	Tap to start a charge session.
Stop	Tap to stop a charge session.

Navigation Bar

The navigation bar consists of three options:

- Charge: Tap to enter the main Charging screen, where charging information displays.
- Battery: Tap to enter the main Battery screen, where you can check and edit your vehicle information and the battery information. The battery management system (BMS) that provides you with more battery-related information will be available soon.
- Me: Tap to access My Charger, Charge History, Settings, and About information.

4.3 Battery Screen

A list of EVs that have been connected to the charging station will display on the Battery screen. The top of the list is the default EV that is to be charged. Each EV's VIN and battery information (will be available soon) can be viewed.

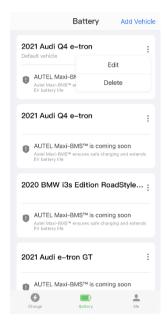


Figure 4-2 Sample Battery Screen

To edit or delete the EV, tap the button to the right of the EV model. The editable information includes license number, VIN, make, model, and year of the EV. Tap **Save** to save the changes or the button to exit without saving.

To add a new EV for charging, tap **Add Vehicle** on the top-right corner of the screen and fill in the information as required. Make, model, and year are compulsory information.



You can input the VIN manually or scan VIN automatically by tapping the button to the right of the VIN input field.

⊘NOTE

The VIN description (such as location) can be acquired by tapping the question mark (0) beside the "VIN" or View VIN Guidelines on the Scan VIN screen.

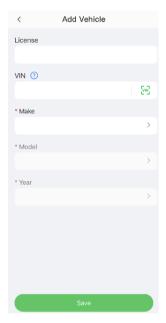


Figure 4-3 Sample Add Vehicle Screen

4.4 Me Screen

The Me screen allows you the direct access to My Charger, Charge History, Settings, and About.

The messages will display on the top-right corner of the screen.



Figure 4-4 Sample Me Screen

- 1. Main Menu
- 2. Navigation Bar

4.4.1 My Charger

On the My Charger screen, you will able to check the basic information of the charging station, change charge and other settings, and bind the charging station via the **Add** button on the top-right corner of the screen.

The basic information demonstrates the current connection status, allows you to set up a name for your charging station, acquire your current charging location, check Wi-Fi connection, and manage your charge cards. You can add a new charge card by either entering/scanning the card number or by holding the card close to the RFID reader.

For charge settings, you can set the charge current limit (6-36 A) and price, schedule you charging hours, and enable/disable the Plug-and-charge function.

On the My Charger screen, you can also access firmware update, charging station reboot, and adding to Siri (only for iOS users).

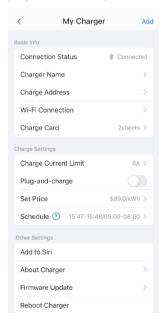


Figure 4-5 Sample My Charger Screen

4.4.2 Charge History

Charge History records the total energy and cost of your charging behavior in a periodical manner. You can choose to view the total energy or cost of a certain month. Daily data of energy, duration, and cost are also available for viewing.



Figure 4-6 Sample Charge History Screen

4.4.3 Settings

On the Settings screen, you can change the settings for the MaxiCharge app.

The settings allow you to enable/disable Charging Interrupted and Firmware update notifications, change language and currency/distance unit, clear cache, and log out your account.

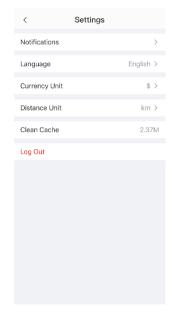


Figure 4-7 Sample Settings Screen

4.4.4 About

The About screen will show the software version(s) of the MaxiCharge app.

5 Operation

5.1 Energize the Charging Station

Close the breaker that supplies the power to the charging station, and the power supply comes on. Then, a series of self-check starts, making sure that the charging station works correctly and safely. If a recoverable error is detected, the charging LED illuminates orange; if the error cannot be recovered, it illuminates red.

Be careful when you work with electricity.

5.2 Start Charging

↑ Caution

During the charge session, do not disconnect the EV charge cable. There is a risk of damage to the socket of the charging station or the connector of your electric vehicle.

5.2.1 Tethered Models

- 1. Take the EV charge cable from the cradle of the charging station.
- Tap your RFID card on the RFID reader or use the MaxiCharge app to authorize the use of the charging station. See 4.2.1 for MaxiCharge app authorization instructions.
- 3. Connect the EV charge cable to the charge port on your electric vehicle.

5.2.2 Socket Models

- 1. Connect your EV charge cable to the charge port on your electric vehicle.
- Tap your RFID card on the RFID reader or use the MaxiCharge app to authorize the use of the charging station. See 4.2.1 for MaxiCharge app authorization instructions.
- 3. Connect the EV charge cable to the charge port on your electric vehicle.

⊘NOTE

Ensure your EV is charging. The charging LED on the charging station should be flashing green. If you suspect the vehicle is not charging properly, try reconnecting the charge cable or contact the local dealer for support.

5.3 Stop Charging

⊘NOTE

If you disconnect the EV charge cable during the charge session, the charging station automatically disconnects the power supply. This stops all charging operations.

5.3.1 Tethered Models

- 1. To stop charging, you can choose either of the following two ways:
 - Wait for the charge session to end.
 - The charging LED will light solid green.
 - The MaxiCharge app displays that your vehicle is fully charged.
 - If the charging station has a display, it shows that your vehicle is fully charged.

When your vehicle is fully charged, the charging station will automatically disconnect the power supply.

- End the charge session by tapping your RFID card on the RFID reader again or via the MaxiCharge app.
- 2. Remove the EV charge cable from the vehicle charge port.
- 3. Return the EV charge cable to the cradle of the charging station.

5.3.2 Socket Models

- 1. To stop charging, you can choose either of the following two ways:
 - Wait for the charge session to end.
 - The charging LED will light solid green.
 - The MaxiCharge app displays that your vehicle is fully charged.
 - If the charging station has a display, it shows that your vehicle is fully charged.

∧ NOTE

When your vehicle is fully charged, the charging station will automatically disconnect the power supply.

- End the charge session by tapping your RFID card on the RFID reader again or via the MaxiCharge app.
- 2. Remove the EV charge cable from the cradle of the charging station.
- 3. Remove the EV charge cable from the charge port on your vehicle.

Troubleshooting and Service

6.1 Troubleshooting Table

Item	Problems	Solutions
1	What to do with the cables if you have no smart meter or do not need one?	Use the electrical tape to tie the three cables for smart meter (should be connected to charging station) and the two cables for smart meter (should be connected to distribution box) respectively.
2	The charging station is successfully bound, but the Bluetooth connection fails.	Check whether the QR code on the charging station is consistent with the QR code on the Quick Reference Guide. If so, make sure the Bluetooth is enabled on your mobile device; if not, contact customer support.
3	The charge session does not start as scheduled.	The EV charge cable cannot be inserted into the EV charge port when scheduling the charge for the first time. Insert the EV charge cable after the schedule is set up.
4	The charge card is lost.	Go to Me > My Charger > Charge Card to delete your card to avoid fraudulent use. Five charge cards can be bound to your account at most.
5	Over-voltage	Use the multimeter to check whether the voltage on the power input is too high. If the result is above 0.01 V, contact local power grid company.

Item	Problems	Solutions
6	Under-voltage	Use the multimeter to check whether the voltage on the power input is not sufficient. If the result is below 0.01 V, contact local power grid company.
7	Missing phase	Check the wires in the distribution box. If two wires are connected together accidentally, reconnect the wires.
8	Input miswired: possibly Line and Neutral are swapped	Reconnect the wires.
9	Ground fault	Make sure the charging station is earthed correctly.
10	Power failure	Make sure the switch to the circuit breaker is on.
11	Over-temperature	 Check whether the EV charge cable is securely connected. Ensure the operating temperature is within the specified range on the product label. Stop charging. Restart charging in half an hour.
12	Residual current detected	Unplug the vehicle and plug it again. If the problem persists, contact your local representative.
13	Abnormal pilot voltage	Unplug the vehicle and plug it again.
14	Contactor fault	Contact your local representative.

Item	Problems	Solutions	
15	Over current	Unplug the vehicle and plug it again.	
16	Pilot fault	Use an Autel diagnostics tool to scan fault, and contact the vehicle manufacturer to clear fault.	
17	No Proximity Pilot (PP) connection or PP fault	 Examine the connection of the EV charge cable. Ensure both EV charge cables are not broken or frayed. If the problem persists, contact your local representative. 	
18	E-lock failure	 Examine the connection of the EV charge cable. If the problem persists, contact your local representative. 	
19	Power relay fault	Contact a qualified electrician.	
20	Bluetooth module communication failure	Contact your local representative.	
21	Update failure via Bluetooth	Contact your local representative.	
22	Internet connection fails	Contact your local representative.	

6.2 Service

If you cannot find solutions to your problems with the aid from the table above, please contact our technical support.

AUTEL

Website: evcharging.autel.com

Phone: +49(0)89 540299608 (Monday-Friday, 9:00AM-6:00PM Berlin Time)

• **Email**: sales.eu@autel.com; support.eu@autel.com

• Address: Adalperostraße 82, 85737 Ismaning, Germany

SEVADIS

Website: www.sevadis.com

• Phone: 0330 058 7144

• Email: customerservice@sevadis.com

Address: Granville House, Unit E, The Heights Business Park, Ibstone Rd,

Stokenchurch High Wycombe, HP14 3BG

7 Compliance Information

The product is in conformity with the following standards and/or other normative documents:

- 1. HEALTH & SAFETY (Art. 3(1)(a)): EN 61851-1
- EMC (Art. 3(1) (b)): EN 301489-1 V2.2.3; EN 301489-3 V2.1.1; EN 301489-17 V3.2.4, IEC 61851-21-2
- 3. SPECTRUM (Art. 3(2)): EN 300 328 V2.2.2, EN 300 330 V2.1.1

ENVIRONMENTAL

The product is designed and manufactured with high-quality materials and components that can be recycled and reused. This symbol means that electrical and electronic equipment, at their end-of-life, should be disposed of separately from regular waste. Please dispose of the product appropriately and according to local regulations. In the European Union, there are separate collection systems for used electrical and electronic products. Please help us to conserve the environment we live in!

8 Warranty

Limited Three Years Warranty

Autel Intelligent Technology Corp., Ltd. (the Company) warrants to the original retail purchaser of this equipment that should this product or any part thereof during normal usage and under normal conditions be proven defective in material or workmanship and results in product failure within three-year period from the date of purchase, such defect(s) will be repaired, or replaced (with new or rebuilt parts) with Proof of Purchase, at the Company's option, without charge for parts or labor directly related to the defect(s).

The Company shall not be liable for any incidental or consequential damages arising from the use, misuse, or mounting of the device. Some states do not allow limitation on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty does not apply to:

- Products subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;
- Products whose mechanical serial number or electronic serial number has been removed, altered or defaced:
- 3. Damage from exposure to excessive temperatures or extreme environmental conditions;
- 4. Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;
- 5. Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts.
- 6. Products damaged from external causes such as fire, dirt, sand, battery leakage, blown fuse, theft or improper usage of any electrical source.

DIMPORTANT

All contents of the product may be deleted during the process of repair. You should create a back-up copy of any contents of your product before delivering the product for warranty service.